

## Terms & Conditions

The responsibility of Grand Travel & Tours Inc. as the tour operator and their agents is limited. Grand Travel & tours Inc. 733 15<sup>th</sup> street N.W. Suite 427- Washington DC 20005. acts only as agents for the passengers in making arrangement for the airlines, hotels, buses or any other services in connection with this tour and assumes no liability whatsoever for injury, damage, loss, accident, delay or irregularity which may be occasioned either by reason of defect through the acts or defaults of any company or person engaged in conveying passengers or in carrying out the arrangements of the tour, or as a direct or indirect result of acts God, dangerous incidents in the air , sea land, fire, breakdown of machinery or equipment, acts of governments or other authorities de hure or de facto, wars, whether declared or not, hostilities, civil disturbances, strikes, riots, thefts, pilferage, epidemics, quarantines, medical or customs regulations, or from any loss or damages resulting from improper passport, visas, or other documents.

Grand Travel & Tours Inc. will accept no responsibility for loss or additional expenses due to delay or changes in schedules or other causes. Grand Travel & Tour Inc. Shall not be liable for any inconvenience, loss, damage or injury arising in connection with such services. Grand Travel & Tour Inc. shall not be responsible for the liable to follow instruction including but not limited to check-in and delay. It is the responsibility of the airline to determine exactly what procedure will be followed.

The policy chosen by the carrier shall be based on their procedure and shall not be responsibility of Grand Travel and Tour. Inc. and its affiliates. They will also not responsible for any person(s) missing any part of the program due to his negligence or delay or absenteeism for anytime during the tour and will not responsible for any additional expenses for the participant to rejoin the tour. Moreover, no changes or upgrade in the program chosen will be honored after departure as well as no refund will be given for any services rendered not utilized.

**Reservations/ Deposits** : A deposit of \$1000.00 is required for reservations. Full Payments is required 60 days prior to departure.

**Cancellations**: All cancellations must be in writing. Cancellation received 60 days or more prior to departure date are subject to a \$200.00 per person administrative charge and those received less than 45 days prior to departure are subject to a \$500.00 per person administrative charge. In addition to the above, additional penalties and/or charges imposed by hotels/airlines/bus companies together with services or hotels services or hotel space may be imposed.